For Private Circulation Only



August 2019



During the last 12 months, the number of active BO accounts with CDSL has increased from 1.56 Crore as on July 31, 2018 to 1.83 Crore as on July 31, 2019, which indicates growth of 17.31 %.



As on July 31, 2019 CDSL has 593 DPs offering DP services from over 19,000 locations across the country. These DPs comprise of CMs, Banks, NBFCs & Custodians.



The securities of almost all listed companies have been admitted with CDSL for demat. Further, a large number of Private Limited and unlisted companies are also admitted with CDSL. As on July 31, 2019, the securities of 13,922 unique companies have been admitted for demat with CDSL.

CHATBOT FOR CDSL DEMAT ACCOUNT HOLDERS

CDSL has launched Chatbot facility on website www.cdslindia.com which aims to help demat account holders in a better and faster way. A Chatbot is a computer software which conducts a conversation using textual methods. Such software is often designed to simulate how a human would respond as a conversational partner. Chatbots are typically used in dialog systems for purposes like customer service. Chatbots are used with reference to fast resolution of end user queries where user need not depend on call center or helpdesk. Demat account holders can enter question or keyword and based on artificial intelligence of Chatbot, answer will be provided. If multiple answers are present, Chatbot will display all answers related to that question or keyword.

Currently, Chatbot facility enables CDSL demat account holders to resolve their queries related to Demat account opening, Dematerialisation, Rematerialisation, Settlement and other queries related to demat account and internet based facility easi/easiest. Demat account holders will also have the facility of selecting their query from the multiple questions made available on the Chatbot.

PLEDGE IN FAVOR OF NSCCL AS COLLATERAL / MARGIN FROM DESIGNATED COLLATERAL ACCOUNT OF NSE CMs MAINTAINED WITH ANY DP OF CDSL

CDSL, vide its communique number <u>CDSL/OPS/DP/SETTL/2018/263</u>, dated May 22, 2018, had informed about development of a functionality wherein NSE CMs would be able to create a pledge in favour of NSE Clearing Limited (NCL) or Collateral and / or Margin purpose from their designated 'Collateral Account(s)' maintained with any DP of CDSL to the designated account of NCL as a pledgee maintained with NCL. This facility was provided in addition to the existing mechanism to pledge the securities through demat account maintained with the approved custodians appointed by NCL.

NCL vide its Circular <u>Ref. No. : 914/2019</u>, has communicated that the charges levied by NCL shall be waived in respect of creation of pledge in favour of NCL through any other Depository Participant (DP) of CDSL. This shall be effective from June 01, 2019 for a period of 1 year.

It may be noted that CDSL will not levy any additional charge for providing the aforesaid facility to submit pledge instructions from the designated account in favour of NCL. DPs maintaining designated 'Collateral Account(s)' shall be levied normal pledge / Unpledge charges.

We invite CDSL DPs to benefit from this opportunity and open a designated collateral account within their own DP for creation of pledge in NCL.

DP ADMITTED IN CDSL

DP ID	DP NAME
89000	ESTEE ADVISORS PRIVATE LIMITED



CDSL *e*-Infoline

CHANGE IN DPs NAME

RTA ID	OLD NAME	NEW NAME
87500	KEDIA COMMODITY	KEDIA CAPITAL
	COMTRADE PRIVATE	SERVICES PRIVATE
		LIMITED
46300	BMA WEALTH CREATORS	BRH WEALTH
	LIMITED	KREATORS LIMITED

NISM DEPOSITORY OPERATIONS CPE PROGRAM

As an NISM accredited CPE Provider for conducting the Depository Operations Program, CDSL conducted Continuing Professional Education (CPE) training programmes at Indore on July 05, 2019, Mumbai on July 13, 2019 and Cochin on July 20, 2019.

TRAINING PROGRAMMES FOR COMPLIANCE OFFICERS AND DP OFFICIALS

CDSL organizes periodic training programmes for compliance officers and DP officials with a view to increase the effectiveness of compliance with special focus on Prevention of Money Laundering (PMLA), investor grievance and also to reduce deficiencies observed in inspection and internal audit report. Training programme was conducted in Mumbai on August 2, 2019.

SUCCESSFUL FACILITATION OF e-VOTING

CDSL's e-Voting System enables investors to cast their votes pertaining to company resolutions through the internet till the closure of an e-Voting event. At present, more than 4600 companies have signed agreements with CDSL for its e-Voting facility, of which over 4500 companies have used CDSL's e-Voting platform, www.evotingindia.com to conduct electronic voting for AGMs and Postal ballot resolutions for over 21,000 occasions. Currently, many prominent Clubs and Trade Organizations have signed the agreement with CDSL for availing e-Voting facility. CDSL also provides its e-Voting system at the venue of meeting. This has enabled shareholders to cast their vote electronically and also helped the Scrutinizer in getting a consolidated voting report. To register your company for e-Voting, please contact Mr. Anand Tirodkar on 022-23058615, anandt@cdslindia.com.

WEBCAST OF ANNUAL GENERAL MEETING OF COMPANIES

SEBI, vide its press release dated March 28, 2018 has informed about its board's decision that Webcast of Annual General Meeting (AGM) will be compulsory for top 100 listed companies by market capitalization w.e.f. FY 2018-19. We are pleased to inform that CDSL has introduced the live webcast facility which would enable shareholders gain access to the live proceedings at the AGM of companies through their secure e-Voting login credentials. This facility will facilitate wider participation of shareholders from different Cities/Towns who are unable to travel to the AGM venue. Shareholders will be able to gain knowledge about the company's future and also post questions to the management. To register your company for live Webcast of AGM, please contact Mr. Anand Tirodkar on 022–23058615, anandt@cdslindia.com or Mr. Ankit Bandivadekar on 022-23058634, ankitb@cdslindia.com.

INVESTOR AWARENESS PROGRAMMS (IAPs)

During July 2019, CDSL IPF Trust has conducted 27 IAPs across India. DPs / CMs also participated in these IAPs. These programs were directed towards educating Investors about Depository Services, Investing in Capital Markets, etc. For details on forthcoming IAPs, kindly click on <u>Investor Meet</u>.



Mr. Milind Vasudev of Arihant Capital Markets Limited addressing the audience at an IAP conducted in Pune, Maharashtra on July 27, 2019.



Mr. Binod Kumar Sharma of SEBI addressing the audience at an IAP conducted in Korba, Chhattisgarh on July 20, 2019.



Mr. Raman of SEBI addressing the audience at an IAP conducted in Tiruchirappalli, Tamil Nadu on July 20, 2019.